

RUNNERS



TRANSPORT & LOGISTICS





Our Vision

To be Southern Africa's
World Class Logistics
Company



Our Mission

Providing excellent
logistics services



Our Values

Passion for Delivery
Forward Looking
Winning
Integrity



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Our Services: Runners express is an integrated end to end logistics and International cargo solutions provider based in Botswana.

At Runners express we provide supply chain solutions to our customers from the source to the final destination. We are located in Gaborone, Botswana. Our logistics services comprise customs clearance, freight forwarding, warehousing, transportation, port services and air cargo handling.

At Runners Express, we ably serve regional and international markets focusing on satisfying needs in Southern Africa. Some of our key markets include Botswana, South Africa, Swaziland, Lesotho, Namibia, Zambia, Zimbabwe and Democratic Republic of Congo.

Our People At Runners Express, we believe in our people. With a team of experienced people, we are committed to providing flexible, tailor made offerings that will delight our customers. We have number of human resource programs coupled by our spiriting of 'winning' in place dedicated to keep our staff motivated, diligent and provide you with excellent customer service at all times.

Our customers are the heart of our business at Runners Express. We are motivated and inspired every day to offer you an efficient cargo supply chain option that will enable you to remain focused on your core business. At all times customer service remains our priority.

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At Runners Express, we ably serve regional and international markets...

Our scope of services extends from transport freight, customs clearance, freight forwarding, project cargo logistics, warehousing and third party logistics.

Clearing and Forwarding: Runners express Freight offers cost effective and timely clearing and forwarding services. We provide the full range of customs clearing and international freight forwarding services.

Experienced Customs Clearing personnel are available all the time in our office to assist with tariff classifications, audits and detailed costing's. We have adopted business processes and systems that interphase with third party systems notably the Botswana Unified Revenue Services (BURS) & Customs. Our personnel maintain daily contact with the various Government Departments, while the company's online interfacing with the relevant authorities allows for the completion of customs clearance processes in the shortest possible time. Choosing Runners express assures you of accurate, speedy and efficient customs clearance and freight forwarding.



Warehousing:

We offer our customers modern, spacious and secure warehousing options in Gaborone and South Africa that meet their unique needs. Our facilities include storage of cargo in rooms as well as in general, transit and bonded warehouse. We are fully equipped with forklifts when needed (normal and clamp), hand jacks, ladders, weighing machines fitted with rollers for ease of loading and offloading and fitted scissor jacks.

Our warehouses are secured 24 hours a day with 24 hour CCTV surveillance, security personnel and manager within the premises. We pride ourselves in having zero pilferage at our warehouses and assure our customers of security when they store their cargo at Runners Express. Runners express is a qualified handler of heavy machinery in transit with our staff having been trained in abnormal cargo handling procedures.

Warehousing:

Runners express boasts of a vehicle fleet of over 10 trucks in Gaborone. Our fleet meets high international safety standards and our drivers are guided by our policy at Runners express of 'Safety First'. Runners Express's drivers have undergone training in defensive driving making us amongst the top transport safety team in the Botswana.

“...fleet meets high international safety standards and our drivers are guided by our policy at Runners express of 'Safety First'.”

All our trucks are fitted with GPRS tracking systems which enable tracking of cargo as it is moved from one point to another. All our drivers adhere to high road safety standards contributing to incident and accident free, efficient and timely transportation of cargo.

Our fleet comprises of; expendable trailers, tippers and low loaders, cranes, forklifts and vehicle carriers for standard and out of gauge cargo.



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Third Party Logistics

At Runners express we treat every customer as a partner in business. We strive to understand and anticipate the needs of your business and provide for them. Our various warehousing options and distribution options ensure that we pre-empt your needs and ensure that you deliver promptly and efficiently to your customers.

Runners express provides efficient service and adheres to international standards. Currently, our transport operations

currently extend to cover regions such as Ndola in Zambia and achieve world class standards in truck turnaround times as well as in the quality of service.

We are driven to offer our customers additional logistics options for cargo for the Southern Africa.

Runners express In Project Logistics

Runners express is your experienced partner in project cargo logistics. We specialized in international projects moved by land as well as specialized lifts, special handling of oversized, out-of-gauge and heavy lift cargo.

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We have ably undertaken various projects and ferried cargo that is normal and out gauge ensuring that we deliver it on time, safely and securely. Some of the projects we have participated in include industrial projects, from infrastructure projects, to major energy project logistics such as:

- **Hydro Power Project**
- **Road construction**
- **Dam construction**
- **Development of oil pipelines**
- **Water**
- **Energy**

At Runners Express, we are your project specialist in whichever project you wish to undertake. We have a wide and varied experience as well as trained personnel in dealing with various classes of dangerous goods including chemicals. You can count on our dedicated and highly professional team that will keenly follow and work with you to ensure your project is a success.

Corporate Social Responsibility

The whole purpose of education is to turn mirrors into windows. Sydney J. Harris Runners Express's inception

was founded on the principle of improving livelihoods within communities where it exists. Our CSR policy has been focused on 3 pillars namely; education, environment and health care.

We are driven to improve livelihoods in our communities through embarking on positive sustainable initiatives. Through our education pillar we lean towards positively influencing the youth in Botswana and tapping their talents to unleash their individual potential for the good of their community, Botswana and ultimately developing Africa.

The environment pillar appreciates the role that Mother Nature plays in providing us with this treasure called the environment. We appreciate the impact our business makes in the course of our day to day operations and we have made a commitment to participate in the conservation of the environment for today's and future generations.

The health pillar appreciates the need of our people and stakeholders to enjoy health and a quality life. Our initiatives are geared towards preventive care as well as managing of the HIV/AIDS pandemic which continues to plague our community.

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